

# Parent User Guide

## Steps to access the Tyro App

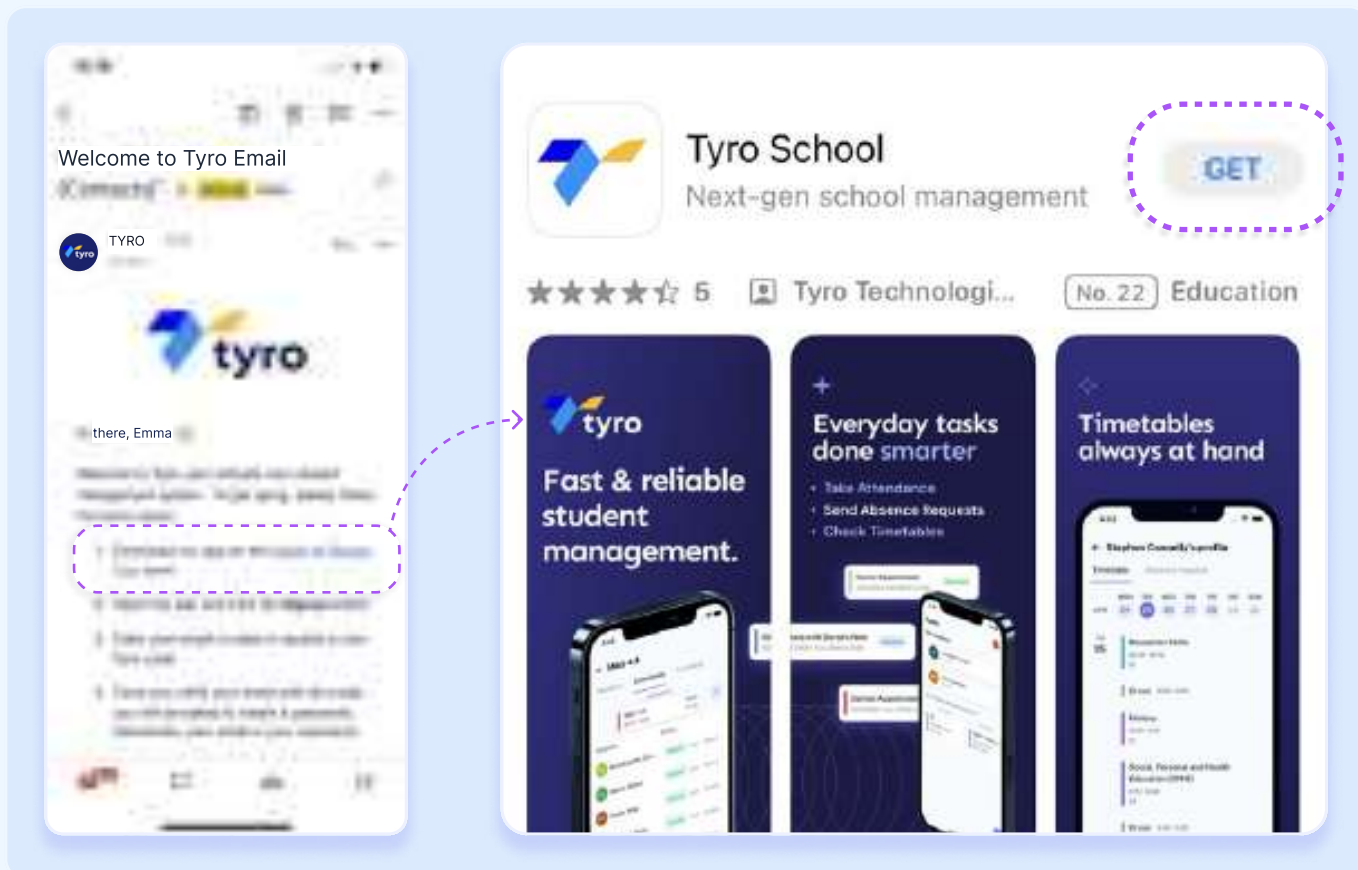
- 1 Access your Tyro email invitation and download App
- 2 Open the App and press 'Sign up' button
- 3 Enter your email and click 'Send verification code'
- 4 Paste in your code and press 'Verify Code'
- 5 Create your new password
- 6 Login to Tyro with your email and new password

# Step-by-step



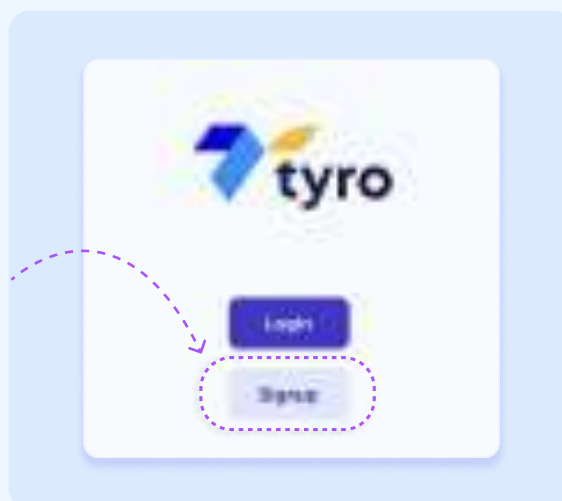
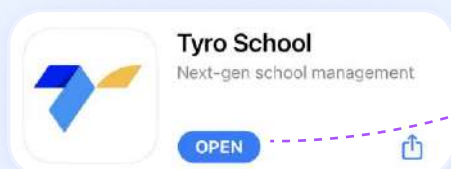
## 1 Access your Tyro email invitation and download App

If you have not received an email - Ensure that your school has the correct email address for you and check your Junk mail



## 2 Open the App and press 'Sign up' button

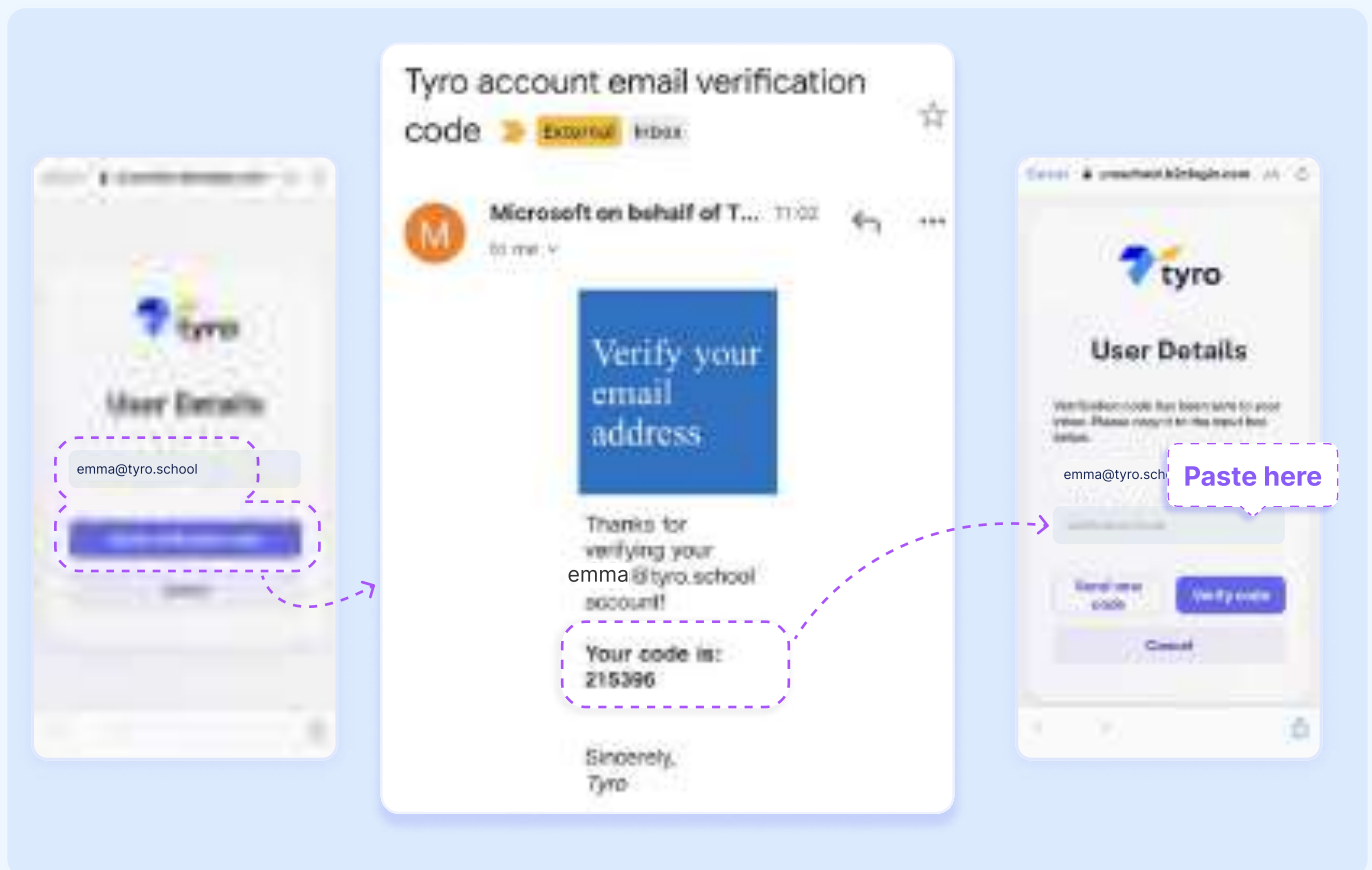
Once downloaded, open the Tyro App and press 'Signup'.



### 3 Enter your email and click 'Send verification code'

Use the same email address you received your invitation on.

**If you have not received an Email** - Check your Junk mail folder



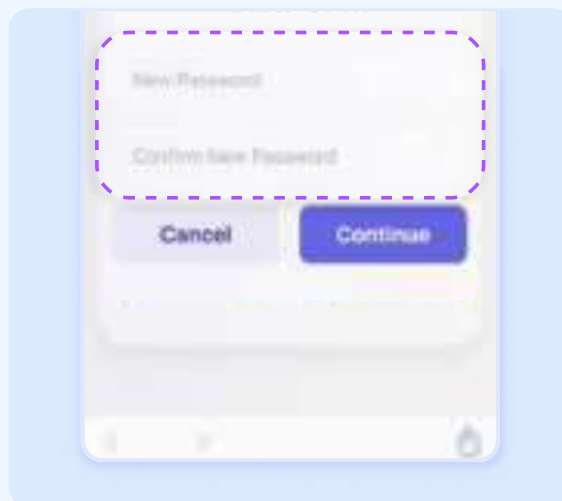
### 4 Paste in your code and press Verify Code

**This verification pin is not your password, it is a one-time-code used to verify your email.**



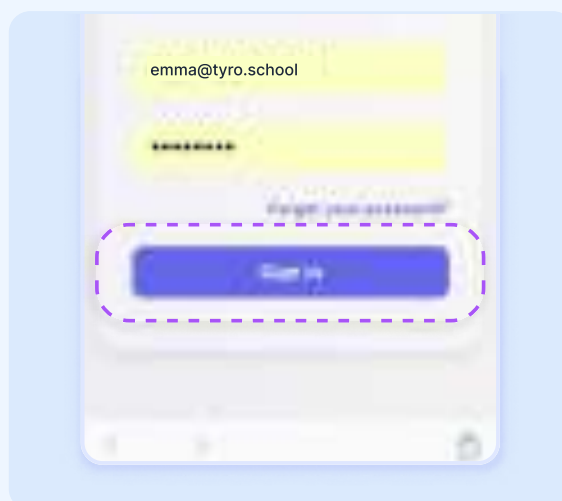
## 5 Create your new password

Now choose your own password by entering it twice and clicking 'Continue'.



## 6 Now you can login to Tyro with your email and new password

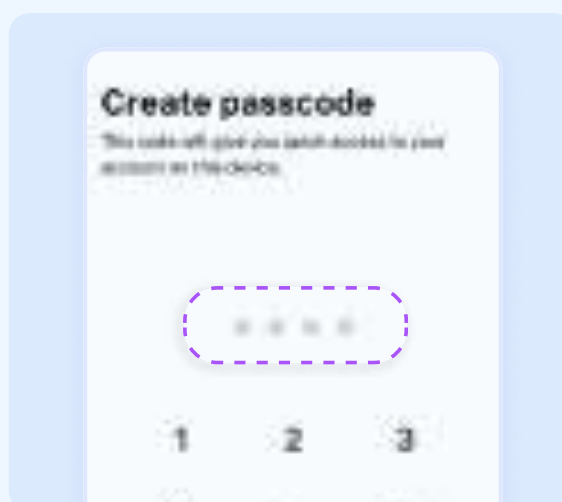
Press **Login**, then using the same Email and Password you just created, enter your details and press '**Sign in**'



## 7 Create your New Passcode

You will also be prompted to enable Face ID or thumbprint access for faster login next time. Also, we recommend you enable Notifications so you never miss any messages from your school.

**All set!**



# Welcome!

Once you're in, you will see your personalised home screen:

**For Parents** this will be your student(s), their timetables, and absence requests

**For Students** this will be your Timetable

